

9/12/2022

Turnure Medical Group (TMG) has some exciting changes coming to our practice. Starting Nov 1st, TMG will move to a concierge primary care model. Currently, TMG is a fee for service practice, meaning that reimbursements for patient care come from per visit payments from insurers. Starting Nov 1st, TMG will move to a different kind of health care model where patients pay a monthly fee to cover all of their primary health care needs.

TMG patients that choose to become concierge members starting on Nov 1st will receive the following membership benefits:

- Personal cell phone of their physician
- Ability to SMS text with their physician and our office
- Extended duration physician visits when needed
- Ability to self-schedule visits
- Nutritionist visits, up to 3 per year
- Ability to speak with one of our physicians on-call 24/7 when needed
- Annual executive physical that provides health care, soul care, and culture care

<u>If you wish to continue with your current Turnure Medical Group physician you must sign up as</u> concierge members in order to continue with your physician after Nov 1st, 2022.

<u>Concierge membership spots are limited! We expect to fill very quickly, please sign up as soon as possible at http://www.tmgmed.org/member_today!</u>

As a part of this transition, Turnure Medical Group is transitioning from a for-profit corporation to a non-profit tax exempt corporation, in partnership with the Healing Grove Health Center Foundation. Healing Grove has pioneered a successful non-profit concierge model in San Jose, where they are serving hundreds of low income immigrants.

Every TMG concierge member will support two low income recently arrived Afghan refugees! Your monthly membership fee will not only provide you with excellent top notch personalized care, it will provide similarly excellent care to two other people who currently lack access to high quality care.

There are nearly 10,000 incoming Afghan refugees in Sacramento, following the chaotic evacuation in August of 2021. These Afghans served and protected our American troops throughout the 20 year war in Afghanistan. Now it's our turn to serve and protect Afghans as they resettle in Sacramento. Many Afghans are struggling with PTSD and trauma from their experiences fighting the Taliban. As a result of that trauma, they have acute and chronic medical conditions that require culturally sensitive physician care.

Dr. Thomas Stafford has previously served as a physician in the middle east and is well equipped to work with Afghan refugees. We have already assembled a team of Dari speakers (the predominant Afghan language) who are supporting more than 700 Afghan refugees in the Arden Arcade and North Sacramento communities.



<u>The beauty of this new model is that you get excellent care, and you get to share that excellent care</u> <u>with those in need!</u>

We know that this transition will be difficult for some patients. For patients who choose not to become monthly members, Turnure Medical Group will be happy to provide a list of physicians in the area who are currently accepting new patients. Unfortunately, Turnure Medical Group will no longer be able to provide primary care to non-member patients after Nov 1st, 2022. Patients who choose not to become members are responsible to select a new primary care physician before Nov 1st, 2022. Patients should plan ahead to ensure that medication refills are completed before Nov 1st. Turnure Medical Group will provide at least 15-30 days of medication refills to any patients who choose not to become members, if medically appropriate. Turnure Medical Group would be happy to provide you a medical release form so that we can forward your medical records to your newly selected physician. Patients that choose not to become members and require acute care or emergency care may utilize the Turnure Medical Group Urgent Care or dial 911.

Please note that the Turnure Medical Group Urgent Care will continue to provide urgent care services to patients regardless of whether or not they are concierge members. However, the urgent care is only able to meet acute urgent care needs and cannot provide primary care needs (like regular medication refills, etc).

Frequently Asked Questions:

Are there a limited number of membership spots available?

• Yes! We do expect to fill very quickly. We would encourage you to sign up as soon as possible to ensure that you have a spot reserved with the physician of your choice.

What are the Membership Fees?

- Adults: \$220/mo with semiannual payment option (\$1320) or annual payment (\$2640)
- Children: \$100/mo with semiannual payment option (\$600) or annual payment (\$1200)

Will you still bill my insurance? Do my office visits still require a co-pay?

 TMG will continue to bill insurance only in certain limited cases, including Medicare and children's annual well visits. Most office visits will not result in a co-pay. Urgent care visits will be billed to your insurance.

What's the best way to enroll?

- The fastest way to enroll is to enroll electronically on our website at: <u>https://www.tmgmed.org/member</u>
- You can call us at (916) 831-7858 to enroll over the phone
- You can come in and enroll in person at our offices

Learn more at our new website at http://www.tmgmed.org/.

Blessings,

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Dr. Thomas Stafford, M.D. (CEO, Turnure Medical Group

Dr. Raymond Turnure, M.D. CEO Emeritus, Turnure Medical Group



TURNURE MEDICAL GROUP

(916) 831-7858 (call or text)

Connect!